



Remote Instruction

Frequently Asked Questions

For additional information please visit coronavirus.ohio.gov and [ODE-COVID-19-Key-FAQ.pdf](#).

Q: What should I do if my student has an issue with his/her Chromebook?

A: First, call our technology help hotline at 330-779-8011 where they will be connected with our technology support partner, ECMSI. If deemed necessary, students and families may exchange the device for a replacement at the central campus elementary office. To assist our office staff, please call in advance to receive instructions.

Q: Which events are canceled for the 2019-2020 school year?

A: All events for the months of March, April, and May have been canceled. These events include but are not limited to Prom, the Spring Musical, Music Concerts and Award Banquets. Following the guidelines of the Ohio High School Athletic Association, all athletic practices are canceled until at least April 7th. Commencement for our graduating seniors will be held with further details on date and format to be announced.

Q: Does my child need to work during specific times of the day?

A: We recommend that you and your child create and follow a return for schoolwork, play, eating, etc. Children thrive on routines and learn at their best when structure is available. However, structure can come in different forms. Your student(s) should complete their learning and classwork at the time that works best for your family. Many of our amazing teachers will provide opportunities for live forums but they will also be available as recordings on platforms such as Google Classroom, Classtag, and Remind.

Q: Will there be additional resource pick-up days?

A: If necessary, additional resource pick-up days and completed assignment drop-off opportunities will be announced and executed in accordance with CDC guidelines.

Don't see your question? [Submit one here.](#)